



## WYALUSING MUNICIPAL AUTHORITY

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## WMA Newsletter

Dear Wyalusing Municipal Authority Customers!

Good day to all! I am writing a friendly letter to pass on some information and reminders. I am also hoping this newsletter helps open communications with the customers of the Municipality, as well.

Many of you are aware, the Secretary hours have changed. The hours were from 8:00am to Noon and now have been changed to 8:30 to 2pm, Monday – Friday, so please stop in and say hello. I am new to this area (from AZ) and would love to meet you and chit chat for a moment!

### **For your billing needs ~**

We do have an online website for your sewer and water account payment needs. This not only includes making a one-time monthly payment, or you may also set it up for reoccurring monthly payments. The website is <https://pay.waterbill.com/register-wyalusing-pa> and I have included a step-by-step instruction on how to establish your account. I also have a detailed full manual in case you are interested, please contact me if you'd like a copy. Small detail, there is a small fee to use the online payment portal. Payment by bank account is \$2.95 and payment by credit card there is a 3.50% charge with a minimum fee of \$2.95.

Billing is going to be posted on the 7<sup>th</sup> of every month. If the 7<sup>th</sup> falls on a weekend the process will be on the following Monday. Please have your payments in by the 5<sup>th</sup> so you do not incur a late fee of \$5.00

### **For your Sewer needs ~**

A big reminder, please do not flush anything other than toilet tissue, even “flushable” wipes, they will still clog the system. The clog may not be noticeable in your house pipes but they sure are noticeable at the plant.

**For your Water needs ~**

We are asking for voluntary water reduction as we are on the verge of a drought.

Please be mindful of your water usage.

There have been calls regarding the water being cloudy, understandably concerning but there is no need for concerns, the cloudiness is trapped air.

Flushing of the hydrants will continue for the remainder of Spring.

As I am becoming adjusted to this new position of WMA Secretary, I haven't quite decided if another form of this letter will be issued quarterly, biannual, or annual.

With that said, would you be willing to receive the letter via email? If you agree, please email me at [wma@wyalusingborough.com](mailto:wma@wyalusingborough.com) with a yes and what your answer is to this riddle, "If two vegans have an argument, is it a beef?"

Have a wonderful day!

Heather Snyder

Wyalusing Municipal Authority Secretary